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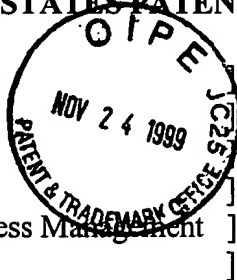
## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re PATENT APPLICATION of

Inventor: Richard Ward

Appln. No: 09/427,149

Filed: October 25, 1999

FOR: Automated Care Process Management  
System

Atty. Dkt.: 73618/259567

Group Art Unit: Unknown

Examiner: Unknown

Date: November 19, 1999

INFORMATION DISCLOSURE STATEMENTAsst. Commissioner for Patents  
Washington, D.C. 20231

Sir:

Enclosed herewith is Form PTO-1449 and the references cited therein.

This IDS is intended to be in full compliance with the rules, but should the Examiner find any part of its required content to have been omitted, prompt notice to that effect is earnestly solicited, along with additional time under Rule 97(f), to enable Applicant to comply fully.

Consideration of the foregoing and enclosures plus the return of a copy of the enclosed Form PTO-1449 with the Examiner's initials in the left column pursuant to MPEP 609 are earnestly solicited along with an early action on the merits.

Respectfully submitted  
PILLSBURY MADISON & SUTRO

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I certify that this paper is being deposited with the U.S. Postal Service as first class mail in an envelope addressed to: Asst. Commissioner for Patents, Washington, D.C. 20231, on November 19, 1999.

  
Valerie J. Harmon

## PTO-1449

Serial No.  
09/427,149

**Date Mailed:** November 17, 1999

Filing Date  
October 25, 1999

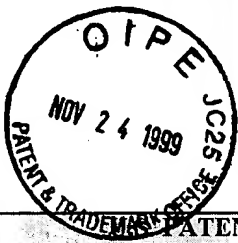
Group Art Unit  
Unknown

U.S. PATENT DOCUMENTS

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DATE CONSIDERED

**EXAMINER:** Initial if reference considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

INFORMATION DISCLOSURE CITATION			Atty. Docket 73618/0259567		Serial No. 09/427,149		
PTO-1449			Applicant Richard Ward				
Date Mailed: November 17, 1999			Filing Date October 25, 1999		Group Art Unit Unknown		
							
PATENT DOCUMENTS							
EXAMINER'S INITIALS	PATENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE	
<i>lwd</i>	5,706,452	1/6/98	Ivanov	<del>395</del>	<del>331</del>	12/6/95	
<i>bvd</i>	5,721,912	2/24/98	Stepczyk et al.	<del>395</del>	<del>613</del>	8/5/94	
<i>bvd</i>	5,721,913	2/24/98	Ackroff et al.	<del>395</del>	<del>614</del>	6/17/96	
<i>lwd</i>	5,721,943	2/24/98	Johnson	<del>395</del>	<del>800</del>	10/14/93	
<i>lwd</i>	5,734,837	3/31/98	Flores et al.	<del>395</del>	<del>207</del>	1/14/94	
<i>lwd</i>	5,745,687	4/28/98	Randell	<del>395</del>	<del>200.31</del>	5/20/97	
<i>lwd</i>	5,754,857	5/19/98	Gadol	<del>395</del>	<del>680</del>	12/18/95	
<i>lwd</i>	5,754,901	5/19/98	Stoneham et al.	396	319	7/6/92	
<i>lwd</i>	5,768,506	6/16/98	Randell	<del>395</del>	<del>200.32</del>	5/20/97	
<i>lwd</i>	5,774,661	6/30/98	Chatterjee et al.	<del>395</del>	<del>200.33</del>	4/18/95	
<i>lwd</i>	5,799,297	8/25/98	Goodridge et al.	707	1	12/15/95	
<i>lwd</i>	5,819,022	10/6/98	Bandat	<del>395</del>	<del>182.14</del>	8/15/95	
<i>lwd</i>	5,826,020	10/20/98	Randell	<del>395</del>	<del>200.32</del>	9/18/96	
<i>lwd</i>	5,826,239	10/20/98	Du et al.	705	8	12/17/96	
<i>lwd</i>	5,848,393	12/8/98	Goodridge et al.	705	8	12/15/95	
FOREIGN PATENT DOCUMENTS							
EXAMINER'S INITIALS	PATENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	Translation	
						Yes	No
OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)							
EXAMINER				DATE CONSIDERED			

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.